

Declaration of Warranty LUCTRA® 5-year warranty on LED performance

Durable Hunke & Jochheim GmbH & Co.KG, Westfalenstraße 77-79 in 58636 Iserlohn/Germany ("Durable") grants consumers of the LUCTRA® range of lamps a warranty of 5 years on the unrestricted light performance and functionality of the LEDs contained therein beyond the statutory liability for defects.

A consumer for the purpose of this manufacturer's warranty is any natural or legal person who is the owner of a LUCTRA® lamp and has not acquired the same to resell it or dispose of it in the course of commercial or self-employed professional activity.

This warranty is granted subject to the following conditions:

- Registration on the LUCTRA® homepage www.luctra.eu due within one year
- Presentation of the original purchase receipt as evidence of the acquisition of the LUCTRA® lamp
- Making the LUCTRA® lamp available to DURABLE in order to have the LED light performance checked by the manufacturer

Scope of warranty:

Durable guarantees to consumers of lamps from the LUCTRA® range Sortiment (TABLE, TABLE PRO, FLOOR, FLOOR TWIN, LUCTRA® FLEX) an unrestricted light performance of 5 years, which assures the functionality of the LEDs contained therein without any significant reduction of the illumination performance over a period of five years from the date of purchase. This warranty covers a consistent light performance relating to (1) the functionality of all LEDs used and (2) not falling below 70% of the initial luminous flux specified on the product labels over a period of 5 years.

The warranty service shall be performed in the event of a deterioration of the light performance (< 70% of the initial luminous flux in lumen) or failure of individual LEDs within the warranty period, by Durable, at its own discretion, either exchanging the LEDs free of charge for the consumer or delivering a free replacement in the form of a corresponding or equivalent LUCTRA® product. Durable reserves the right to adjust the warranty service to the continuing technological progress. Any costs incurred by the warrantee for postage and transport are not included in the scope of this warranty.

A warranty claim can only be accepted against presentation of the lamp together with proof that the reduction in light performance has occurred within the warranty period. This proof, in particular, can be furnished by presenting the purchase receipt. We therefore recommend that the purchase receipt be kept safe at least until the end of the warranty period.

Warranty exclusion:

This warranty cannot be granted wherever

- the LUCTRA®-lamp has not been used in accordance with the intended purpose
- arbitrary modifications have been made to the lamp
- the operation instructions have not been observed
- the LEDs have been affected by exposure to chemical or physical impact



Horst-Werner Maier-Hunke
Managing Director



Jonathan Brune
Brand Director

LUCTRA® ist eine Marke von
DURABLE · Hunke & Jochheim GmbH & Co. KG

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www.luctra.de

Rechtsform:
Kommanditgesellschaft (GmbH & Co.)
Sitz: Iserlohn, Registergericht: Iserlohn HRA 187

Pers. haftende Gesellschafterin:
DURABLE Hunke & Jochheim GmbH
Sitz: Iserlohn, Registergericht: Iserlohn HRB 1156

Geschäftsführer:
Horst-Werner Maier-Hunke
Matthias Laue

